



PRIMO IT FORWARD

TERMS AND CONDITIONS

1. Primo has established the **Primo It Forward** Facebook page to accept and administer nominations for providing three (3) families free internet for a year. This is Primo's small way of helping out families in need.
2. To be eligible for **Primo It Forward** a person(s) family must have been nominated by a third Party (i.e. cannot nominate themselves) via our online form. A family may be nominated multiple times.
3. We recognise that families come in all shapes and sizes and have very different needs. Primo It Forward is aimed at those with children of School or Early Childhood Education age and where providing free internet is going to make a significant difference to their lives.
4. Primo is Taranaki's locally owned and operated Internet Service Provider so the nominated family must also reside in Taranaki (the coverage area as determined by Primo).
5. Primo It Forward consists of;
 - a. A 12-month broadband connection
 - i. the type of connection and plan required will be determined in order of the following by the location of the family home.
 1. Wireless Unlimited
 2. UFB Starter 50/10 Unlimited
 3. VDSL unlimited
 4. FWA Urban/rural unlimited
 - ii. the 12-month period will start when the connection becomes ready for service.
 - iii. at the conclusion of 12 months the family may choose to disconnect, and no disconnection fees apply; or continue with the same comparable plan at 50% of the advertised monthly plan charges for a further 12 months.
 - iv. if the family moves house during the first 12-month period;
 1. Primo will cover the connection/reconnection costs of one move within Taranaki. Note: Continuation of the free connection cannot be guaranteed as it will be subject to the new location.
 2. if moving out of Taranaki the connection may be terminated and is determined if UFB or VDSL is available.
 - v. Home phone lines are not included.
 - b. Free installation including wireless router - these remain the property of Primo
 - c. Capped plans – when data limit is exceeded the speed is slowed down.
6. Nomination dates are advertised on our Primo It Forward Facebook page. Chosen families will be contacted within two weeks of closing.
7. The Judge's determination of the chosen families will be final, and no correspondence will be entered into.
8. Primo It Forward cannot be refunded or exchanged for cash.

9. Only the nominated person(s) and their family can receive the free connection.
10. By accepting the Primo It Forward internet connection the chosen families give Primo exclusive permission to use their names and photographs in connection with Primo it Forward, now and in the future for promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use. At Primo we respect the right to privacy, so if you would like us to keep your personal information confidential, then please let us know immediately upon entering into any agreement with us.
11. Primo it Forward must be claimed no later than 1 month after the announcement. If not claimed, then the Judge's will determine another family to take their place.
12. All standard Primo and competition terms and conditions apply.